



Sahyog Hospitality Services Pvt. Ltd.

(Company Registration No. U74990MH20112PTC236885)

Reg. Office: 104/01 Ozone Valley, Parsik Nagar, Kalwa, Thane (W) 400 605.

Corp. Office: C/o Sahyog College, Raghoba Shankar Road, Thane (W) 400 601.

Web.: www.sahyogmantratours.com Email: contact@sahyogmantratours.com

PAN : AASCS4580L

GST : 27AASCS4580L2ZH

Director: **Dr. Neeta Patil** (M.Sc., MTM, Ph.D.) **9969633626** | M.D.: **Dr. M. B. Patil** (M.Com, MBA, Ph.D.) **9969513647**

Vietnam [4N/5D]

Tour Itinerary

| | |
|---------------|--|
| Day 01 | <p>HANOI ARRIVAL: (L/D) Upon arrival at Hanoi airport; Transfer to Hotel to drop off luggage. Check in time 14:00. Have Breakfast at the restaurant. Transfer to Hanoi. Start visit:</p> <p>Half day Hanoi city tour.</p> <p>Ho Chi Minh Mausoleum with Ba Dinh square where all important events of the country will be taken place here (visit outside).</p> <p>Continue to Hoan Kiem Lake where is central point of Hanoi city, visit King Ly Thai to statue, then walk around Hanoi Old Quarter.</p> <p>Lunch and dinner at Indian restaurant. Return to your hotel.</p> <p>Overnight in Hanoi.</p> |
| Day 02 | <p>Hanoi - Ha Long bay with Overnight on Cruise: (B/L/D) (SIC Basis)</p> <p>Today we leave Hanoi to Halong bay, "Dragon Descending to the Sea". Upon arrival, we will embark to an overnight Cruise; Check in your beautiful room with ocean view from your bed. Have Sea food Lunch at cruise's luxury restaurant while the cruise goes around limestone islands, floating villages and beaches on Ha Long bay. Stop for Swimming, kayaking if weather permitted. Have dinner on board.</p> <p>Overnight on board.</p> <p>Note: The final cruise itinerary is subject to change based on each cruise's program.</p> |
| Day 03 | <p>HA LONG BAY – HANOI: (B/L/D)</p> <p>Early morning experience Tai Chi exercise on the top deck of the Cruise or enjoy sunrise behind mountains on the bay. Having light breakfast and continue the cruise to see other part of Halong Bay.</p> <p>Having Brunch on the cruise and disembark at around 11:30 am and return to Hanoi in the afternoon. Reach to Hanoi around 3pm.</p> <p>7-9 PM: Dinner at Indian restaurant.</p> <p>Overnight in Hanoi.</p> |
| Day 04 | <p>Ninh Binh – Tam Coc & Hoa Lu – Hanoi: (B/L/D)</p> <p>7:15-7:45 AM: Our driver and tour guide pick you up at hotels in the Old Quarter Area, Hanoi. Head the south of Hanoi for 110 km. After 2 hours, you will arrive in Ninh Binh. First stop at Hoa Lu, you will have quick visit two temples built in honor of the emperors Dinh Le, their sons, and the Queen.</p> <p>13:30: Proceed to Tam Coc where you continue your trip with a relaxing sampan boat. The 1.5-hour boat ride offers you endless photo opportunities. On the rowing boat trip, you will go through the 3 Tam Coc Caves and pass the rice fields. Lunch at local restaurant and dinner at Indian restaurant.</p> <p>Return to Ha Noi in the late afternoon.</p> |
| Day 05 | <p>Hanoi Departure: (B) Free at leisure on your own way till pick up time and transfer to airport for returnflight. (Hotel check out time: Noon 12PM).</p> |



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Inclusion:

- Accommodation as indicated above twin including all taxes and breakfast (normally check-in time: 14.00hrs & check-out time: 12.00hrs)
- Ground transportation in air-conditioned vehicle on PVT basic
- Mineral water during excursion 2 bottles/Pax/Day
- Land transportation
- Private air-conditioned vehicle with private driver as mentioned itinerary
- Meals as mentioned (B = breakfast; L = lunch with set menu; D = dinner with set menu)
- Mineral water in the bus during visits
- Entry fees mentioned in the program.
- Boat as mentioned in the program.
- Visa letter approval (Process normally take 07 working days)
- No guide picks up and drop off at the airport
- All services mentioned in the program
- English speaking guide during all tour
- EVISA + Airfares (international and domestic) and airport tax

Exclusion:

- 5% GST & 5% TCS
- Anything not mentioned in Inclusions
- Personal expenses and beverage
- Travel insurance
- Other services not mentioned
- Tips
- Visa
- Beverages
- Tips (3 USD/Pax/day – compulsory)
- International & domestic Air ticket
- Visa stamp fee & E Visa (Process normally take 07 working days)
- International departure tax
- Early check in and late check-out surcharge: check in time: 14.00 hrs, check out time: 12.00 hrs
- Insurance of all kinds
- Any portage at Airport and Hotels tips, Laundry, Mineral water, Telephone charges and all items of personal nature and meals and drinks not specified in the inclusions.
- Any extra cost occurred due to Political strikes/issues OR due to natural calamities.
- Any High season/Diwali/X-Mas/New Year supplements mandatory charges. Guests will need to pay the same along with package amount OR as per hotel policy.
- Any increase in taxes or fuel, leading to increase in surface transportation and land arrangements, which may come into effect prior to departure
- Mid Night surcharge will apply extra for every transfer between 10 pm to 6 am

Note:

- Extra charges can be applied to changes (time and activities) such as tour guide and driver are working more than the confirmed details.
- Late departures: We suggest you to leave on time everyday so that it won't affect to the sites to see and other activities afterward, if you leave later than the written time;
- you will certainly have a shorter visiting time.



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- Customer will have to cut some of the sightseeing places
- you may have to pay extra
- Your change of activities: If you wish to change the site to visit or other activities, please inform us the day before departure and we will confirm if these changes are possible.

TERMS & CONDITIONS:

- Sahyogmantra Tours is not holding any accommodation / air seats for you at the moment. On receipt of registration amount, we will then request for your Hotel Accommodation. The rates mentioned above are as of now and all subject to Change / availability.
- Booking is Non-Refundable/Amendable after confirmed
- For booking procedures, you will be required to pay 50% advance deposit at the time of booking. Balance payment for the above Package needs to be settled maximum 20 days prior to departure.
- On confirmation of your booking, the entire USD/EUR/ INR payment for the above Package needs to be settled maximum 45 days prior to departure.
- The rooms & rates are subject to availability at the time of booking / confirmation.
- For queries regarding cancellations and refunds, please refer to our Cancellation Policy.
- Disputes, if any, shall be subject to the exclusive jurisdiction of Mumbai courts only.
- All the above-mentioned rates are per person rates on twin sharing.
- Any increase in the rate of exchange can lead to an increase in the cost of surface transportation & other land arrangements, which can come into effect prior to departure, the difference will have to be paid by the passenger directly to T&T.
- In case of non-availability of hotel, alternate options will be suggested which may involve increase in price.
- In case where a guest along with his family is unable to join or continue the tour due to any reason whatsoever including illness, death or loss of any travel documents, flight/train delays or cancellation no claim shall be entertained for refund of unutilized services, his booking shall be treated as 'no show' on the tour and 100% cancellation charges will be levied.
- Our offer is based on usage of base category rooms at the mentioned hotels (unless specified otherwise) and if this category of rooms is not available, we shall try to confirm accommodation in next available higher category of rooms and shall advise supplementary cost involved while conveying the status.
- Any overstay expenses due to delay or change or cancellation in flight / Train will be on the passenger's own & TRAVEL AND TAPE will not be held liable for such expenses. However, we will help the best of our abilities.
- Documentation: The passenger/s will not hold T&T, under any circumstances, liable or responsible for any refused / delayed documents and / or for any expenses incurred due to non-availability of visa and / or error in dates of visa granted, etc. In case of visa refusal, cancellation charges will be applicable as given.
- The International Check-in time: - 1500 hrs. & check-out time is 1200 hrs.
- The above rates are applicable strictly for resident Indian citizens only.



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Cancellation Policy:

- Prior to 60 days or more - 25% of tour cost
- Between 60 and 45 days of departure - 50% of tour cost
- Between 44 and 30 days of departure - 75% of tour cost
- Between 30 days and in case of no show - 100%

SAHYOGMANTRA[®]
TOURS
(A unit of Sahyog Hospitality Services Pvt. Ltd.)

