



Sahyog Hospitality Services Pvt. Ltd.

(Company Registration No. U74990MH20112PTC236885)

Reg. Office: 104/01 Ozone Valley, Parsik Nagar, Kalwa, Thane (W) 400 605.

Corp. Office: C/o Sahyog College, Raghoba Shankar Road, Thane (W) 400 601.

Web.: www.sahyogmantratours.com Email: contact@sahyogmantratours.com

PAN : AASCS4580L

GST : 27AASCS4580L2ZH

Director: **Dr. Neeta Patil** (M.Sc., MTM, Ph.D.) **9969633626** | M.D.: **Dr. M. B. Patil** (M.Com, MBA, Ph.D.) **9969513647**

Singapore – Malaysia [6N/7D]

Singapore – 3N, Kuala Lumpur – 3N

Tour Itinerary	
Day 01	Singapore: Upon arrival at Singapore airport; our vehicle will pick you up & proceed to the hotel. Check in to the hotel. Get freshen up & Proceed to visit: Singapore Panoramic Drive (2.5hrs) Overnight Stay at Singapore.
Day 02	Singapore: After breakfast proceed to visit: Universal Studios Overnight Stay at Singapore.
Day 03	Singapore: After breakfast proceed to visit: Sentosa tour with (Island Admission+1 Way Cable Car+Trick Eye Museum+Wings) – Time: 01st Show Overnight Stay at Singapore.
Day 04	Singapore – Kuala Lumpur: (Private Basis) After breakfast check out from the hotel & Proceed to Kuala Lumpur by Coach. Check in to the Hotel. Get freshen up & Proceed to visit: Enroute Putrajaya Tour with Boat Ride Ticket (Subject to weather conditions) – (Subject to Arrival or Departure Flight Timing) Overnight Stay at Kuala Lumpur.
Day 05	Kuala Lumpur: After breakfast proceed to visit: - Full day Genting tour (8 hrs.) (9:30 am – KL – Gen and 6:30 pm Gen – KL) - One-way cable car (subject to maintenance/ weather) and Batu cave visit (20 Mins photo Stop) Overnight Stay at Kuala Lumpur.
Day 06	Kuala Lumpur: After breakfast proceed to visit: Half day City tour Kul + KL Tower Observation Desk Ticket (3 hrs.) Overnight Stay at Kuala Lumpur.
Day 07	Kuala Lumpur: After breakfast check out from the hotel & Proceed to Kuala Lumpur Airport to board your flight to hometown.

Note:

- Day is not fix for any tours on SIC Basis. We will match as per our Daily Vehicles Log.
- If any arrival by Night Coach Which is taking Overnight Bus then Mid night Surcharges will be apply.

Group Fix Departure Dates:

26 November , 15 December, 28 December, 10 January



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Inclusions:

- 03 Nights in Ibis Novena (Superior Triple Room) in Singapore OR 03 Nights in Hotel Boss (Superior Triple Room) in Singapore.
- Singapore Panoramic Drive (2.5hrs)
- Universal Studios
- Sentosa tour with (Island Admission+1 Way Cable Car+Trick Eye Museum+Wings)
Time: 01st Show
- Singapore Visa
- International & Domestic flight ticket.
- SIN TO KUL COACH TICKET
- All Tours & Transfers on SIC
- Airport to Hotel on SIC
- Hotel to Coach on SIC
- 03 Nights in Hotel Grand Continental (Standard Room) in Kuala Lumpur OR 03 Nights in Hotel Cosmo (Deluxe Room) in Kuala Lumpur.
- Daily breakfast (Except on the Day of Arrival)
- English Speaking Driver during transfer & tours.
- Parking and entrance fee as program.
- 01 Bottle Mineral water during trip per person (600 ml)
- Tour & Program as above mentioned.
- Government tax and service charge.
- Enroute Putrajaya Tour with Boat Ride Ticket (Subject to weather conditions) – Subject to Arrival or Departure Flight Timing.
- Full day Genting tour (8 hrs) (9:30 am – KL – Gen and 6:30 pm Gen – KL)
- One-way cable car (subject to maintenance/ weather) and Batu cave visit (20 Mins photo Stop)
- Half day City tour Kul + KL Tower Observation Desk Ticket (3 hrs)
- Transfers: Return Transfers in KUL (KLIA – KL Hotel – KLIA)
- All tours & Transfers on SIC Basis.
- All Airport Pick up and Drop off Transfers on SIC Basis.

Exclusions:

- **5% GST & 5%TCS**
- Any personal expenses such as: laundry, phone call, tipping, mini bar, shopping activity, alcoholic drink, etc....
- Optional tour.
- RM 10 per Room / per Night Tourism tax @ KL HOTEL & RM 13 PR/PN at Genting & LGK Hotel only
- Midnight Surcharge (2200hrs - 0700hrs) @SGD10.00/Pax/Way
- Travel Insurance.
- Gratuities for tour guide & driver.
- Any increase in taxes or fuel, leading to increase in surface transportation and land arrangements, which may come into effect prior to departure.



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- Any services not specifically mentioned in the inclusions.
- OK to Board charges.
- 20% supplement will be charged on airport/station transfers from 9 PM till 8 AM No bookings are made at the time of quotation.
- Early Check-in and Late Check out.
- Any portage at Airport and Hotels tips, Laundry, Mineral water, Telephone charges and all items of personal nature and meals and drinks not specified in the inclusions.
- Any extra cost occurred due to Political strikes/issues OR due to natural calamities.
- Any High season/Diwali/X-Mas/New Year supplements mandatory charges. Guest will need to pay the same along with package amount OR as per hotel policy.

Terms & Conditions:

- Sahyogmantra Tours is not holding any accommodation / air seats for you at the moment. On receipt of registration amount, we will then request for your Hotel Accommodation. The rates mentioned above are as of now and all subject to Change / availability.
- For booking procedures, you will be required to pay 50% advance deposit at the time of booking. Balance payment for the above Package needs to be settled maximum 20 days prior to departure.
- On confirmation of your booking, the entire USD/EUR/ INR payment for the above Package needs to be settled maximum 45 days prior to departure.
- The rooms & rates are subject to availability at the time of booking / confirmation.
- For queries regarding cancellations and refunds, please refer to our Cancellation Policy.
- Disputes, if any, shall be subject to the exclusive jurisdiction of Mumbai courts only.
- All the above-mentioned rates are per person rates on twin sharing.
- Any increase in the rate of exchange can lead to an increase in the cost of surface transportation & other land arrangements, which can come into effect prior to departure, the difference will have to be paid by the passenger directly to T&T.
- In case of non-availability of hotel, alternate options will be suggested which may involve increase in price.
- In case where a guest along with his family is unable to join or continue the tour due to any reason whatsoever including illness, death or loss of any travel documents, flight/train delays or cancellation no claim shall be entertained for refund of unutilized services, his booking shall be treated as 'no show' on the tour and 100% cancellation charges will be levied.
- Our offer is based on usage of base category rooms at the mentioned hotels (unless specified otherwise) and if this category of rooms is not available, we shall try to confirm Accommodation in next available higher category of rooms and shall advise supplementary cost involved while conveying the status.
- Any overstay expenses due to delay or change or cancellation in flight / Train will be on the passenger's own & TRAVEL AND TAPE will not be held liable for such expenses. However, we will help the best of our abilities.
- Late Night and Early Morning pick up extra surcharges will be applicable.
- Kuala Lumpur Hotel Tourism Tax Rm 10 per Room / per Night is applicable.



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- Genting Hotels and Langkawi Island & Penang Island's Hotels Tourism Tax of Rm 13 per Room / Per Night is applicable.
- Genting Pick time from grand Ion delemo is 1 pm Kuala Lumpur Hotel to Genting Pickup at 9 am pick up from awana or first world is 12:30 pm.
- 7:30 PM- 6:00 Am between that time any pick up / Drop to APT additional surcharge will be applicable.
- SIC Standard pick up from KL – Genting is 9:30 Am and from Genting to KL is 12:15 PM and Max 15 Min is waiting time or else it will be NO SHOW
- If Guest wants to change timing, then additional cost 0 chargeable as we have to arrange separate vehicle for that Guest.
- last min changes 100 % cancellation applicable for that particular transfer.
- Public holidays surcharge applicable in some of kl hotels as well.
- Rate has quoted based on current ROE of USD, any changes in ROE will affect on cost.
- If payment did not make on given deadline, booking will be auto release.
- If Guest has lost Genting theme park ticket, then they have to buy directly on walk-in Rates.
- Coffee Terrace Restaurant at Genting still closed.
- For Groups big luggage's storage place at cable car station, Genting is temporarily closed till further notice.
- Vans for FIT Guest can go till hotel lobby at Genting.

Documentation:

- The passenger/s will not hold T&T, under any circumstances, liable or responsible for any refused / delayed documents and / or for any expenses incurred due to non-availability of visa and / or error in dates of visa granted, etc. In case of visa refusal, cancellation charges will be applicable as given.
- The International Check-in time: - 1500 hrs. & check-out time is 1200 hrs.
- The above rates are applicable strictly for resident Indian citizens only.

Cancellation Policy:

- Prior to 60 days or more - 25% of tour cost
- Between 60 and 45 days of departure - 50% of tour cost
- Between 44 and 30 days of departure - 75% of tour cost
- Between 30 days and in case of no show - 100%